



Discover Lake Chelan – Mate

About Us:

Discover Lake Chelan, established in 2019, proudly serves as the primary transportation system and gateway to upper Lake Chelan, facilitating the journey for over 50,000 individuals annually. Our commitment is deeply rooted in supporting the magnificence of this picturesque destination, and we are seeking a dedicated Mate to join our team.

Job Summary:

As the Mate, you are the captain's right hand, playing a crucial role in supporting and enhancing the overall operation. While piloting the vessel is not your primary responsibility, you are the second in command, contributing to the safety, efficiency, and memorable experience of our passengers.

Primary Responsibilities:

- Collaborate with the Captain, assisting in vessel docking during emergencies or maintaining a safe position in the middle of the lake until additional support arrives.
- Proficient in the electronic passenger check-in process.
- Contribute to loading and unloading freight/luggage at all ports.
- Safely assist passengers during boarding and disembarking at all ports.
- Handle tying and untying the vessel at landings.
- Deliver exceptional customer service onboard, creating unforgettable experiences for our guests.
- Take responsibility for food preparation and galley upkeep.
- Maintain cleanliness in the galley throughout the trip.
- Manage food sales in the galley, including handling Square and ensuring proper money management, including balancing the till at the end of each shift.

Minimum Qualifications:

- Exceptional customer service skills.
- Preferred certification as a Mail Carrier for USPS.
- Working knowledge of Fareharbor, Square, and freight systems (UPS, FedEx, USPS is a plus).
- Applicants must be eligible to work in the United States to be considered for this position.

Working Conditions:

- Ability to lift up to 50 lbs.
- Flexible work schedule, including weekends and evenings.

Pay Range, Hourly: \$17 - \$25, Depending on Experience



Join Discover Lake Chelan and contribute to the seamless operation of our vessel while providing top-notch service to our valued passengers amidst the breathtaking surroundings of Lake Chelan.

Send resume to: Rae Ann Webb, HR Manager raeann@discoverlakechelan.com

Discover Lake Chelan is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race/ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, disability, protected veteran status, age, or any other status protected by law.