



Stehekin Discovery Bikes – Bike Stand Mechanic

About Us:

Stehekin Discovery Bikes has proudly served for more than thirty years as the only bike rental business in Stehekin. Our commitment is deeply rooted in supporting the magnificence of this picturesque destination, and we are seeking a dedicated Bike Stand Mechanic to join our team.

Job Summary:

The Bike Stand Mechanic at Discovery Bikes entails maintaining, repairing, and preparing bikes to the highest standards, ensuring they are ready for rental customers. This role requires strong mechanical aptitude, excellent communication skills, and a friendly attitude towards customers. The Bike Stand Mechanic must be able to work efficiently in a fast-paced environment, prioritize tasks, and adapt to the seasonal nature of the job. The successful candidate will contribute to maintaining a clean and organized service center while embodying a warm and approachable demeanor.

Primary Responsibilities:

- Repair, check, and fix bikes following Discovery Bikes standards.
- Repair and replace standard bike and eBike components and systems.
- Diagnose standard bike and eBike issues and problems and recommend solutions.
- Prepare bikes in a timely manner for customers.
- Take detailed notes of all work done on bikes and update the database accordingly.
- Keep the inventory of the bike stand updated.
- Maintain cleanliness of the bike stand.
- Provide feedback about bikes to the leadership team.
- Ensure excellent customer service and maintain a personable demeanor when renting out bikes.
- Help maintain cleanliness and organization of the Bike stand.

Skills Requirements:

- Proficiency in assembling/disassembling and identifying different types of bottom brackets.
- Experience in wheel building.
- Competence in crank arm replacement.
- Ability to change derailleurs and overhaul headsets.
- Proficient in changing brakes, brake levers, and shifter levers, as well as all kinds of cables.
- Skilled in limit screws adjustment for both derailleurs and centering brakes.
- Capable of chain check and replacement.

Qualifications:

- 2+ years of work experience in maintenance and repair of electric and regular bikes.
- Familiarity with eBikes and their accessories, including electronic components.
- Proficient knowledge of how standard and electric bikes are assembled, maintained, and repaired.
- Experience using hand and power tools to replace and repair parts.
- Strong written and verbal communication skills.
- Willingness to learn through hands-on training.
- Friendly, warm, and approachable personality with an emphasis on service excellence.
- Applicants must be eligible to work in the United States to be considered for this position

Working Conditions:

- Ability to lift up to 50 lbs.
- Flexible work schedule, including weekends and evenings.
- Applicant can be located in Chelan or Stehekin.

Pay Range, Hourly: \$17 - \$25, Depending on Experience

Join Discover Lake Chelan and contribute to the seamless operation of our vessel while providing top-notch service to our valued passengers amidst the breathtaking surroundings of Lake Chelan.

Send resume to: Rae Ann Webb, *HR Manager* raeann@discoverlakechelan.com

Discover Lake Chelan is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race/ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, disability, protected veteran status, age, or any other status protected by law.