

Customer Service Liaison

Job Summary:

The Customer Service Liaison provides snacks and beverages for passengers on the boat. Duties also include managing the electronic passenger check in, assisting passengers on and off the boat, and assisting crew with luggage and freight at all stops. The Customer Service Liaison will assist in the office, answering phone calls and emails while staying on task and communicating with the team to ensure daily operations are smooth. This would be a great summer job for a college student or high school senior.

Minimum Qualifications:

- Exceptional customer service skills.
- Food Handlers permit required.
- Mail Carrier for USPS certification preferred.
- Proficiency with the following programs: Fareharbor, Square, and freight systems (UPS, FedEx, USPS), Microsoft Office 365 would be nice to have.

Working Conditions:

- Must be able to lift 50 lbs.
- Must be at least 17 years old
- Flexible work schedule including weekends and evenings.
- Pay range, hourly: \$15.74 + tips.

Please send resume to rwebb@finalreveng.com with the position name in the subject line.

Discover Lake Chelan is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race/ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, disability, protected veteran status, age, or any other status protected by law.